

12/7/2018

EPIC MyChart & MyChart Scheduling

BCSC Employee:

Columbus Regional Health Physicians is excited to announce a new, unified medical record platform for its outpatient offices. We are pleased to extend this service to include the BCSC Health Clinic. What does this mean for you?

Scheduling is moving to EPIC MyChart from the Appointment Plus portal currently used to schedule. Appointment Plus will close on **Dec. 16**. So how do you make an appointment?

- Set up a MyChart account if you haven't already. You can do this at www.CRH.org/mychart.
- If you have not used the clinic since 11/1/16 or you are a new patient, we encourage you to set up a MyChart account to speed up your visit and registration. You will need to call the clinic to set up your appointment. Please call the BCSC clinic directly at 812-375-8810 to schedule an appointment.
- To protect all patients under 18, if you need to schedule a child's appointment, you must create the child's profile in clinic. Once you and your child have MyChart accounts, you will be able to schedule all future appointments online.

All are encouraged to sign up on MyChart before your visit to simplify and speed up your clinic visit. <u>Please bring</u> your BCSC insurance card and a photo identification to your clinic visit.

What is MyChart?

The MyChart application is a platform you can use to access your medical record, keep track of healthcare services and appointments, schedule appointments, view test results, and even communicate with your physician. MyChart is available via the Internet, and as a smartphone application.

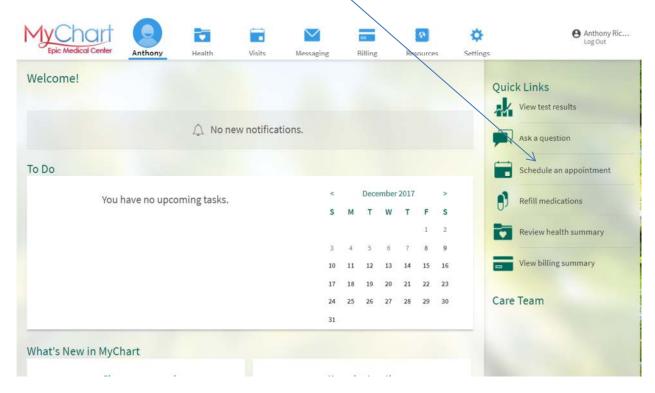
Please visit CRH.org/mychart or your BCSC intranet for further details on how to sign up.

Your Partner in Health,

Columbus Regional Health



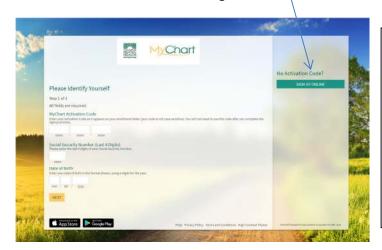
Once logged in, please click Schedule an appointment:



If you have seen Dr. Kline at the clinic since 11/1/17, please select your desired appointment type and schedule the open time slot that suits your schedule best.

If you have seen Dr. Kline at the clinic between 11/1/16 and 10/31/17, then you will only have one appointment type available.

No Activation Code? Click here to gain access:



Please call the BCSC clinic directly at **812-375-8810** if you have any issues or questions.

After hours?

Please call and leave a message. If you need to be seen same day, please say so in your voicemail. Staff will respond as soon as possible, usually within the first hour of clinic operation.



MyChart FAQ

What is an EMR?

EMR stands for Electronic Medical Record. It is a complete record of your medical history and any interactions you have with healthcare facilities and providers stored in an electronic or digital form.

What is EPIC?

Epic is the name of the software that hosts and operates our patients' electronic medical records. It provides a platform called MyChart that allows the patient to access and interact with their health information. EPIC is the nationwide leader in electronic medical record software, which is why Columbus Regional Health Physicians chose it.

What is MyChart?

MyChart is a digital platform that can be accessed through a webpage or smartphone application that helps you organize your health information. It's a portal to all of your online charts, healthcare services, schedule appointments, laboratory and imaging work, etc., allowing you access organized all in one place.

How much does it cost?

It's free!

Why should I sign up?

MyChart is the best way to keep track of and access your health information and history. It is also the most efficient way to be proactive in your health by tracking test results, making appointments and consulting with your physician, all on a secure, easy-to-use platform.

How can I sign up?

Your primary care provider can help you set up an account in office, call the BCSC Clinic, or get started by click here: www.CRH.org/mychart.